

## Warranties

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Pictured is Coronado CM2



## **CLASSIC SERIES MDF DOORS LIMITED LIFETIME WARRANTY**

A limited lifetime warranty is provided on all the Classic Series of MDF Interior doors offered by Traba Industries. The limited lifetime warranty is offered as long as the MDF Interior door is in its originally installed location.

The limited lifetime warranty covers all the Classic Series of MDF interior doors against warping, cracking and splitting. The limited lifetime warranty does not cover any damage caused by cuts, abrasions or scratches on the surface of the Classic Series MDF interior doors. The Limited Lifetime Warranty excludes any doors used for the purpose of an exterior application.

Only an authorized Traba Industries representative may give written consent to replace any of the Classic Series of MDF Doors.

### **LIMITATIONS AND EXCLUSIONS**

Priming of Traba Doors must be applied on all six sides (top, bottom, edges, front & back) within 72 hours. Failure to prime all six sides within 72 hours will void the limited lifetime warranty.

Limited lifetime warranty pertains to doors for interior use only. If used for exterior applications, the limited lifetime warranty is void. Normal wear and tear including wear-through of the finish or deterioration for reasons other than poor materials and workmanship of the door itself. Abusive handling. Doors left sealed/unfinished at the job site, exposed to the elements. Appearance caused by failure to follow recommended handling, and finishing guidelines is not covered by this warranty. The appearance of field finished doors is not warranted in any event. Natural variation in the color or texture of wood not considered being a defect. Warp is not considered a defect unless it exceeds 1/4" in the plane of the door itself. "Warp" is any distortion in the wood itself and does not refer to the relationship of the door to the frame or jamb in which it is hung. The term "warp" shall include bow, cup and twist. For doors larger than 3/0 x 7/0, warp shall not exceed 3/8" in the plane of the door itself. If warranted door(s) are found to contain defects stated, the manufacturer may, at its option, either: Repair the door(s) without charge. Replace the door(s) without charge, in the same stage of fitting and/or finishing as was originally supplied.

### **CLASSIC SERIES MDF DOORS LIMITED LIFETIME WARRANTY STORAGE & HANDLING**

Doors must be stored flat on a level surface at least 4" off the floor in a clean, dry & well ventilated area. Do not store outside. Use protective covering under the bottom door and cover the top to keep clean, but allow air circulation under and around the stack of doors. Doors should be handled with clean hands or while wearing clean gloves. Care should be taken not to drag them across each other or against other surfaces.

Doors should not be subjected to moisture, abnormal heat, extreme dryness, humid conditions or sudden changes therein. They should be conditioned to average prevailing relative humidity of the locality before hanging. Doors seldom need to be replaced due to warp. Temporary distortions will usually disappear when humidity is equalized. Doors must be sealed on all six sides with a quality primer sealer within 48 hours of delivery to prevent moisture absorption until the final finish can be applied. Doors must be predrilled prior to screws being installed.

### **PREPARATION & FINISHING GUIDELINES**

Doors are not to be considered ready for finish as you received them. Some doors may require more attention to achieve consistent field finishing results. Allow door to be conditioned to local humidity prior to installation.

#### **STAIN FINISH**

Before finishing, remove handling marks, fingerprints, raised grain and the effects of exposure with a complete, thorough, final block sanding over all the surfaces of the doors, using no less than 150 grit sandpaper and clean thoroughly before applying sealer or finish. Some species of wood contain a chemical, which reacts unfavorably with certain finishes. The surface should be tested for unfavorable reactions. Avoid dark color paints or stains. Immediately after all fitting operations (trimming, beveling, cutouts, hardware preps. Etc.) are completed prior to finishing, hanging or hardware installation; the top and bottom, cutouts and hardware preps must be properly sealed with at least two coats of a good quality grade oil base paint or varnish. Allow adequate drying between coats. Water based stains, paints or primers should be avoided because they raise the natural wood grain, which may cause veneer splitting and have a tendency to highlight veneer joints. Note: Do not alter or thin the contents of the containers. On wood veneer doors a wash coat (thin sealer) must be applied prior to the use of stains to avoid blotchy appearance and/or sharp contrasts in color from one door to another. This also helps lessen the "barber pole" effect (light/dark contrasts) between veneer flitches across individual door faces. High gloss finishes are not recommended. They may accentuate the door's natural construction telegraphing. The full beauty of the wood is best displayed by use of satin or semi-gloss finishes. Always obtain & follow the paint or stain manufacturer's recommendations. Traba International is not responsible for the appearance of field finished doors. Failure to follow any of these industry accepted recommendations will void your warranty.

#### **PAINT FINISH**

All surfaces of the doors should be lightly sanded with 220 grit sandpaper. Doors must be sealed with a good quality primer by brush or spray on all surfaces. Allow primer to completely dry before proceeding to next step. Paint the door with desired color by brushing or spraying on all surfaces. Allow to dry and apply additional top coat.



## **WOOD DOOR COLLECTION LIMITED WARRANTY (Cheyenne, Sedona, Zuni, Serengeti)**

Our goal at Traba Industries is to provide a very high quality product at an exceptional value. The quality of materials and superior workmanship we put into each and every door is second to none. We are very confident that our doors will provide years of trouble free use for our customers. However, in the unlikely event that a problem is discovered, we want our customers to be assured that Traba Industries stands behind our products. For this reason, Traba Industries is providing a (10) year limited warranty on the Cheyenne, Sedona, Zuni & Serengeti Collection doors. Please read the following details and conditions regarding this warranty.

### **(10) Year Limited Warranty**

Traba Industries, Inc. warrants the Wood Door Collection for the period of (10) years from date of shipment to be free of defects in material or workmanship that would cause the door to be unfit or unserviceable for the recommended use. The recommended use for these doors is for interior applications only. The use of these doors in exterior applications voids the warranty. This warranty applies to the original purchaser only and is non-transferable. This warranty applies only to doors installed in their original location.

### **What The Warranty Covers**

- Delaminating of veneer
- Excessive splitting (1/8" or more)
- Warping (For doors 84" or smaller, any warping exceeding 1/4 inch in the plane of the door itself.)
- Warping (For doors 96" or smaller, any warping exceeding 3/8 inch in the plane of the door itself.)

### **What The Warranty Does Not Cover**

- Naturally occurring variations in the wood color or texture.
- Damage caused by improper sealing of the door (All doors should be sealed upon delivery to jobsite).
- Warping (For doors 84" or smaller, any warping less than 1/4 inch in the plane of the door itself.)
- Warping (For doors 96" or smaller, any warping less than 3/8 inch in the plane of the door itself.)
- Excessive warping caused by storing the door on an out of level surface.
- Damage caused by improper handling or jobsite storage that exposes the door to the sun or any moisture.

### **Making A Claim**

Upon discovering that a door has a defect, immediately notify in writing the location that the door was purchased from. Any doors found to be defective by the seller will be repaired, replaced or the purchase price will be refunded at the option of Traba Industries, Inc. Traba Industries shall not be liable for consequential, indirect or incidental damages, or for any amount greater than the purchase price of the defective door.